
4. No-Show Policy

Failure to appear for a scheduled appointment without notice will result in:

- Loss of deposit, or
 - A \$50 fee deducted from prepaid services
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5. Refund Policy

- Deposits are **non-refundable within 24 hours** of the appointment
 - For full payments canceled within 24 hours, **\$50 will be retained**
 - Approved refunds will be issued to the original payment method
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6. Vehicle Condition & Liability Disclaimer

By booking a service, the client acknowledges the following:

- The vehicle's condition is **pre-existing**, and Buffalo Diamond Detailing is **not responsible for prior damage**, including but not limited to:
 - Scratches, swirl marks, dents, paint chips, oxidation, or clear coat failure
 - Interior wear, stains, tears, discoloration, or damage to fabrics, leather, or trim
 - Cleaning and detailing may **reveal pre-existing damage** that was previously hidden by dirt or debris. BDD is not liable for such discoveries.
 - BDD will take all reasonable care while servicing the vehicle; however, **older, fragile, or heavily worn surfaces**(including but not limited to trim, plastics, fabrics, and electronics) may be more susceptible to damage during cleaning. The client assumes this risk.
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7. Personal Property

- Clients are responsible for removing all personal belongings from the vehicle prior to service
 - Buffalo Diamond Detailing is **not responsible for lost, damaged, or misplaced personal items**, including items left in compartments, trunks, or under seats
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