



This Service Agreement (“Agreement”) outlines the terms and conditions governing all services provided by **Buffalo Diamond Detailing (“BDD”)**. By scheduling an appointment, the client acknowledges and agrees to the following:

1. Appointment Securing Payment

All service appointments must be secured by either:

- A **non-refundable \$50 deposit**, or
- **Payment in full** at the time of booking

The \$50 deposit will be applied toward the total cost of the scheduled service.

2. Cancellation & Rescheduling Policy

Clients may cancel or reschedule appointments subject to the following:

- **More than 24 hours prior to appointment:**
No penalty. Deposits may be transferred to a future booking.
 - **Within 24 hours of appointment:**
The \$50 deposit will be **forfeited**.
If paid in full, a **\$50 cancellation fee** will be deducted from any refund.
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3. Membership Client Exception

Clients enrolled in a Buffalo Diamond Detailing membership plan are exempt from the \$50 cancellation fee. Members may cancel or reschedule without penalty, though reasonable notice is expected.